



Celebrating 50 years  
of innovation in filtration

# Erlab

After-sale Service

[www.erlab.com](http://www.erlab.com)



**We care about  
your safety !**



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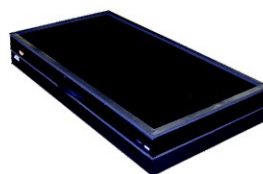
## We care about your safety !



Kunshan erlab D.F.S Co.,Ltd has established in China the Asura Service Department manned with a team of experienced service technicians, to provide nationwide the Installation and Maintenance service for the complete range of Captair products. The first objective of the Asura service is to guarantee a perfect installation of the Captair products, including an extensive training of the users.



When a Maintenance contract is signed with the customer, our Maintenance Service technicians will regularly verify on site the safety of the Captair products and train the users to operate the products efficiently and economically. The commissioning reports delivered after each intervention can help our customers to comply with **ISO 14000** certifications requirements and other lab accreditation requirements delivered by International Accreditation companies.



## Professional Installation and Commissioning Service

Our Asura Installation Service is designed to install with care and professionalism the Captair products in your laboratories.

### Preparation



Our Asura Service assistant verifies with the customer the site where the product will be installed, make appointment and prepare delivery.

### Installation & commissioning



Assembly of the products on site is done with great care on site by the Asura technicians who also performed all the functioning tests: Face velocity tests, containment tests, filter integrity test.

### Training



Extensive information and training are provided to the users to help them understanding how to best use the products and work in total safe conditions.

### Reporting



A commissioning report is established on site listing all the operations being performed including the functioning tests and is remitted right away to the customer.

## Professional on site Maintenance Service !

The Asura Maintenance Service is designed to assist you with all of the maintenance operations related to your Captair product(s) and ensure their all-time compliance with the relevant safety standards.

### Inspection



Equipped with state of the art testing equipment, our Service technicians verify all the safety aspects of the products according to the safety standards, proceed to the filter change and tests the new filter integrity.

### Training



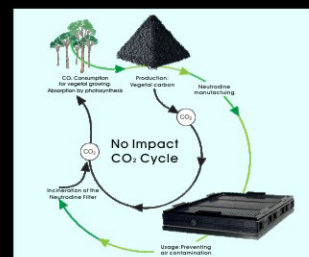
An important part of the Maintenance Service includes extensive training of the users and new users to help them working under total safe working conditions.

### Reporting



A Maintenance Report is established on site listing all the operations being performed, including the functioning tests and is remitted right away to the customer.

### Disposal of used filters



According to the environment protection laws, please transfer the used filters to the certified hazardous wastes disposal company to dispose legally, and reduce pollution to the environment.



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**Your Erlab distributor**